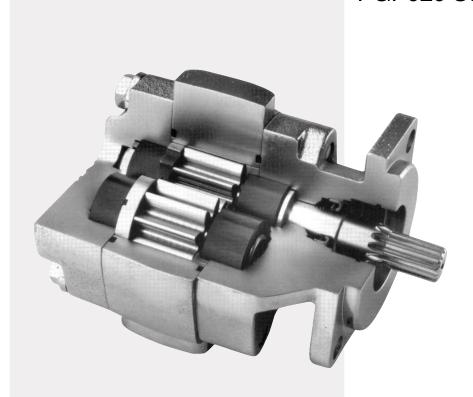


# Service Manual PGP020<sup>™</sup>

Effective: July 1, 2006 Supersedes: All Others





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- Technical innovation
- Premier customer service

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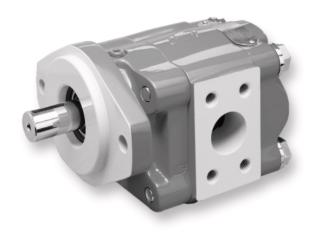
# PGP020 Service Manual **PGP020™ Series**

# Service Manual HY09-SM020/US

# **Contents**

# Index

General Instructions	4
Cleanliness	4
Cautions	4
Exploded View and Parts List	5
PGP020™ Disassembly Instructions	6
PGP020™ Assembly Instructions	9
Part Replacement Guide	12
Tool List	13
Lubrication and Oil Recommendations	14
Recommended Start-up Procedure	
for New or Rebuilt Pump or Motor	16
Test Procedure Recommended	17
Instructions for Change of Rotation	18
Offer of Sale	22





# **Pump Service Instructions**

### **General Instructions**

These service instructions will:

- familiarize you with the PGP020 series roller bearing pump, its component parts and their relative position;
- show the proper methods for disassembly and assembly;
- advise appropriate care and use of this hydraulic pump.

Following these instructions can prolong the life of your pump, and help achieve optimal performance.

We recommend you read this entire set of instructions before attempting any repair.

To ensure damage did not occur during shipment, check all replacement parts closely before installation.

### **Cleanliness**

Dirt is the enemy of any hydraulic system, so keeping equipment clean is a crucial maintenance requirement.

MAKE SURE YOU DISASSEMBLE AND ASSEMBLE YOUR HYDRAULIC EQUIPMENT IN A CLEAN AREA.

TO PREVENT PERSONAL INJURY, SAFETY GLASSES AND STEEL TOE SHOES SHOULD BE WORN.

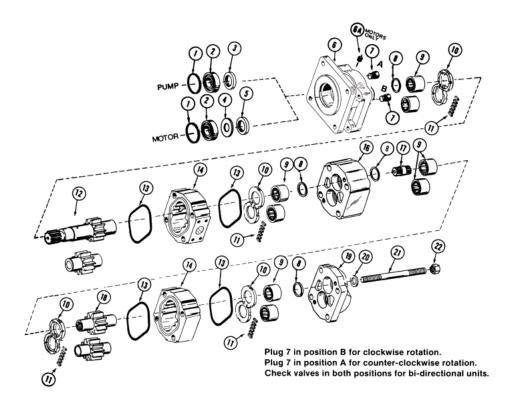
### **Cautions**

- Parker replacement parts are made to original equipment standards. For assured quality of material and workmanship and for compatibility in assembly, USE ONLY GENUINE Parker REPLACEMENT PARTS.
- 2) If it becomes necessary to pry apart castings, use extreme caution not to mar or damage the machined surfaces. Excessive force while prying can result in misalignment and seriously damage parts.
- If component assembly is difficult, do not force items and never employ an iron hammer. For a complete list of recommended tools, see Page 11.
- 4) Gears are closely matched, therefore, they must be kept together as a set when removed from the unit. Handle with care to avoid damage to the journals, faces and teeth.
- 5) Never hammer roller bearings into bores. Use only an arbor press or other suitable tool.
- 6) It is important to airblast all parts and wipe them with a clean, lint-free cloth before assembly.



# **Exploded View and Parts List**

Item No.	Description	Required	Ten Digit No. (TDN)			
1	Snap Ring	1	391-2686-063			
2	Outboard Bearing	1	391-0381-040			
	Outboard Spacer	1	391-3383-069			
3	Lip Seal (pump)	1	391-2883-058			
4	Seal Retainer (motor)	1	391-3381-040		391-3381-040	
5	Lip Seal (motor)	1	391-2883-119			
6	Shaft End Cover	1	308-50XX-XXX			
6A	Drain Plug (motor)	1	391-2282-XXX			
7	Check Assemblies for Motors	2	391-3681-001			
	& Bi-Rotational Pumps					
	Plugs (pumps only)	1	391-2286-004			
8	Ring Seals (per gear section)	2	391-2585-006			
9	Roller Bearings (per gear section)	4	391-0381-906			
10	Thrust plates (motor)	2	391-2185-913			
	(per gear section)					
	Thrust plates (pump)	2	391-2185-913			
	(per gear section)					
11	Pocket Seals (per gear section)	1 strip	391-2882-022 (Viton)			
			391-2882-051 (Buna)			
12	Drive Shaft Gear Set	1 Set	312-29XX-XXX			
13	Gasket Seals (per gear section)	2	391-2884-019			
14	Gear Housing	1	308-8XXX-XXX			
16	Bearing Carrier	-	308-7XXX-XXX			
17	Connecting Shaft	-	312-1133-001			
18	Gear Set	set	312-28XX-XXX			
19	Port End Cover	1	308-3XXX-XXX			
20	Washers	4	391-3782-146			
21	Cap Screws (single units)	4	391-1401-XXX			
	Studs (multiple units)	4	391-1425-XXX			
22	Nuts (multiple units)	4	391-1451-115			





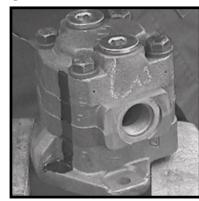
# PGP020™ Disassembly Instructions

# STEP 1



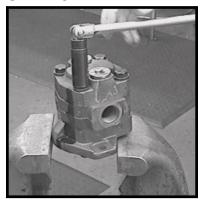
Place the pump in a vise with the drive shaft pointing down. Clamp unit on the sides of the mounting flange. Do not clamp on the pilot diameter as it may damage the sealing surface.

# STEP 2



Mark each casting in the assembly with machinist ink or a prick punch to orient the castings, so that the unit can be reassembled later in the proper position.

# STEP 3



Loosen and remove the four, cap screws and washers with a 13/16" socket and wrench.

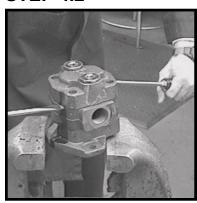
# **STEP 4.1**



Remove the port end cover subassembly using steps 4.1 - 4.3:

4.1 Place the point of a large, screwdriver or a chisel on the parting line between the port end cover casting and the gear housing casting. Gently tap until a slight separation between the castings is detected.

# **STEP 4.2**



4.2 Place two, large, flat-bladed screwdrivers into the separation notches and pry up the port end cover until loose. BE CAREFUL not to nick, mar or scratch the machined casting faces.

# **STEP 4.3**

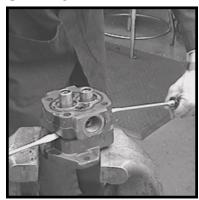


4.3 Lift off the port end cover subassembly.



# **PGP020™ Disassembly Instructions**

# **STEP 5.1**



Remove the gear housing subassembly using steps 5.1 - 5.3:

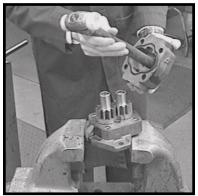
5.1 Place the two, large, flat-bladed screwdrivers into the separation notches and pry up the gear housing until loose. BE CAREFUL not to nick, mar or scratch the machined casting faces.

# **STEP 5.2**



5.2 Lift off the gear housing subassembly.

# **STEP 5.3**



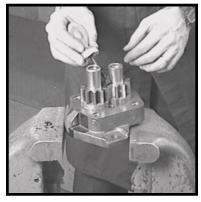
5.3 Remove the thrust plate from the housing. It may be necessary to gently tap the thrust plate with the handle of a hammer or screwdriver. Be careful not to bend or score the thrust plate. Remove and discard the six, small, rubber pocket seals from the thrust plate.

# STEP 6



Remove and discard the rubber section seals from the top and bottom gear housing faces.

# STEP 7



Wipe the gear face surface dry with a clean, lint-free cloth. Mark the teeth of the drive and driven gears (the gear set) at their mesh point with machinist ink or quickdry marker. This is to index the gear set for proper orientation during reassembly.

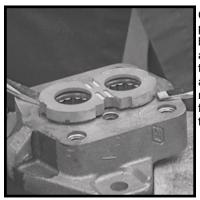
# STEP 8



Remove the idler gear and the gear shaft. Keep them together as they are a matched set. Handle with care to avoid damage to the journals, faces and teeth.

# PGP020™ Disassembly Instructions

# STEP 9



Gently lift off the thrust plate. Be careful not to bend or score the plate and mating surface of the casting. Remove and discard the six, rubber pocket seals from the back of the thrust plate.

# STEP 10



Remove lip seal. Place a lip seal removal tool (see Tool List P11) or a screwdriver tip against the inside of the lip seal and tap the screwdriver handle with a hammer. Be careful not to damage the roller bearing or the ring seal with screwdriver tip. Note: If bearings are to be removed from the casting, then step can be performed after Step 12.

# STEP 11



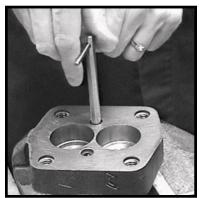
Use a bearing puller to remove the roller bearings. Note: This step is optional depending on the condition of the bearings.

# **STEP 12**



Remove the bronze ring seal from the gear shaft bearing bore in the shaft end cover and the port end cover castings.

# **STEP 13**



Remove the checks from the shaft end cover casting with the check tool (see Tool List on Page 11).

CAUTION: Failure to follow the recommended assembly instructions can result in poor performance or failure of the product. Product should be thoroughly tested to ensure proper operation before the unit is put back into service.

# PGP020™ Assembly Instructions

# STEP 1



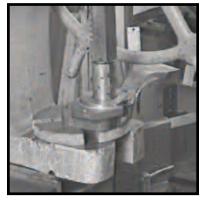
Stone all machined casting surfaces with a medium-grit carborundum stone. If the bearings were removed, deburr the bearing bore using a deburring tool. Rinse all parts in a solvent fluid. Air blast all parts and wipe them with a clean, lint-free cloth before starting the assembly.

# STEP 2



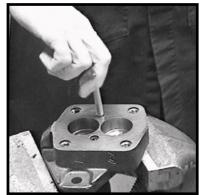
Coat the outside diameter of the lip seal with Permatex Aviation Form-A-Gasket No.3 Non-Hardening Sealant or equivalent. Be careful not to get Permatex on the inner lip of the seal as it will cause a lip seal leak.

# STEP 3



Place the shaft end cover on an arbor press with the pilot facing up. Place lip seal with the shoulder of the seal up, at the top of the seal bore. Press the lip seal into the shaft end cover with a lip seal installation bar (see Tool List on Page 11). The seal should be pressed in so it is flush with the recessed face in the shaft end cover casting.

# STEP 4



Apply Loctite® No.262 to the threaded check holes in the shaft end casting. Install the checks in the shaft end cover using the check tool (see Tool List on Page 11). The checks must bottom out in the casting.

# STEP 5



Peen over the check holes in the shaft end cover with a 1½" steel ball and a hammer. This will insure the checks do not back out of the check holes during operation.

# STEP 6



If the ring seals were removed from the shaft end cover or the port end cover, they should be replaced at this time. Place the ring seals in the bottom of the drive gear bearing bores. Be sure that the flat side of the ring seal is against the mating surface in the casting. Ring seals are placed behind the drive gear bearings only.

# PGP020™ Assembly Instructions

# STEP 7



Install the bearings in the shaft end cover and the port end cover. Use an arbor press to press the bearings into the bottom of the bearing bores. Check to make sure the ring seals move freely under the drive gear bearings.

# STEP 8



Grip the shaft end cover in a vise with the mounting face down. Cut two, pocket seals 7/32" long from the pocket seal strip. Grease the seals well and insert them into the center slots on the reverse side of the thrust plate.

# STEP 9



With the pocket seals facing down, place thrust plate over the bearings. Tap the thrust plate with a soft-faced hammer around the edge until the thrust plate is about 1/32" from the casting surface. Do not tap the center of the plate. Cut four pocket seals 1/4" long from the seal strip. Push a pocket seal into each of the remaining slots in the thrust plate until it touches the bearing wall. Use a razor blade to trim the exposed portion of the pocket seals. The pocket seals should be flush with the outside diameter of the plate.

# STEP 10



Insert the external drive end of the gear shaft into the shaft installation sleeve (see Tool List on Page 11). Lightly grease the gear shaft and sleeve.

# **STEP 11**



Insert the gear shaft with the shaft installation sleeve into the shaft end cover using a twisting motion. Be careful not to damage the lip seal. Push down carefully until the gear rests against the thrust plate face. Remove the shaft installation sleeve. Insert the idler gear into its bearing bore, matching the orientation marks on the teeth of the gear set as previously marked (see Step 7 on Page 5).



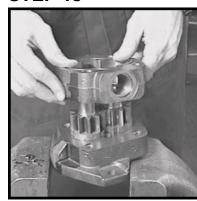
# PGP020™ Assembly Instructions

# **STEP 12**



Apply a light coating of grease to the new section seals and place them into the machined grooves on both sides of the gear housing. Check the section seals for proper fit.

# **STEP 13**



Locate the orientation mark on the gear housing and line it up with the mark on the shaft end cover. Slide the gear housing over gear set. Make sure the gear housing rests tightly against shaft end cover. Be careful not to pinch the section seal. Squirt clean, hydraulic oil over the gear shaft and the idler gear to provide initial lubrication when the pump is started.

# **STEP 14**



Insert the pocket seals into the thrust plate and install onto the port end cover following the previous instructions in steps 8 & 9. Then place port end cover over the gear journals. The orientation mark on port end cover must line up with the mark on the gear housing. Also, be sure bearing bore holding the ring seal goes over the drive gear journal. Apply pressure to the casting with your hand or tap lightly with a soft-faced hammer until the port end cover rests tightly against the gear housing.

# **STEP 15**



Thread the four, cap screws with the washers into the shaft end cover and tighten them in a cross-corner pattern. Rotate the gear shaft of the pump with a 6" wrench to make certain there is no binding in the pump.

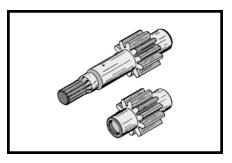
# **STEP 16**



After the cap screws are tightened, make certain there is no internal binding of the gear set by rotating the gear shaft, then tighten the cap screws in a cross-corner pattern to a final torque of 2400 in. lbs. (200 ft. lbs.).

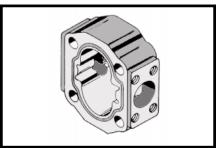


# Part Replacement Guide



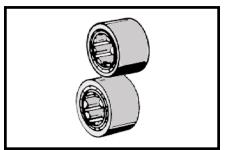
If the gear set contains any of the following defects, it should be replaced:

- Wear on the hubs or in the seal areas detectable by touch or in excess of .002".
- · Score marks, grooves or burrs on the outside diameter of the teeth.
- · Nicks, grooves or fretting of the teeth surfaces.
- · Wear or damage to the drive spline, key or keyway.



Wear in excess of .005" cut-out necessitates replacement of the gear housing. Place a straight-edge across the bore. If you can slip a .005" feeler gage in the cut-out area, replace the gear housing.

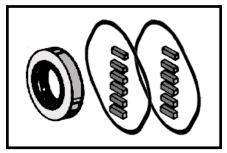
Where the cut-out is moderate, .005" or less, the gear housing is still in good condition. If the housing has equal size ports or no ports, the housing may be rotated 180°, exchanging ports, and reused.



If the gears are replaced, then the bearings must be replaced also. Bearings should fit into the bores with a light press fit.



Any scratches, grooves, erosion or pitting on the thrust plate face, which is the area that comes in contact with the gear faces, requires the replacement of the thrust plates.



Replace all rubber and polymer seals whenever reassembling the pump. This includes lip seal, pocket seal strips and section seals.

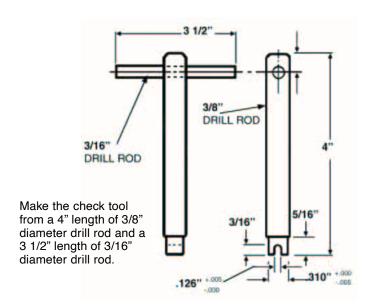
PGP020™ Series

# **Tool List**

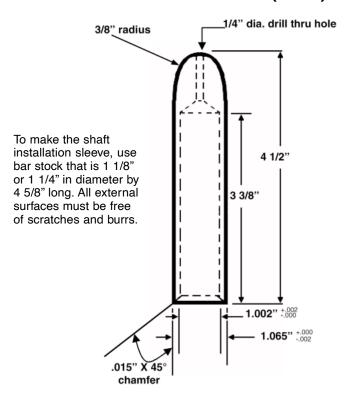
- · Arbor press
- · Permanent marker or an awl
- Bearing puller (Owatonna Tool Co. MD-956 or equivalent)
- · Clean, lint-free cloths
- Deburring tool (a file with the cutting teeth ground off)
- · Machinist hammer
- · Soft-faced hammer
- Permatex Aviation Form-A-Gasket
   No.3 Non-hardening Sealant or equivalent
- · Medium-grit carborundum stone
- · Hydraulic oil and grease
- · Prick punch or machinists ink
- · Sharp, razor blade
- Scale (1/32" or 1/64" graduations)
- · Feeler gauges
- · Small, flat-head screwdriver
- · Large, flat-headed screwdrivers
- · Torque wrench
- 13/16" socket
- · 11/2" steel ball
- Loctite® No.262
- · Vise with a 6" minimum open spread
- Lip seal installation bar (1 3/4" X 2")
- · Shaft installation sleeve (steel)
- · Lip seal removal tool
- · Check tool
- 6" wrench

# A seal removal tool can be made easily from an old screwdriver. Heat the tip and bend as shown. Grind off the tip to fit the notch behind the lip seal.

# **Check Tool**



# **Shaft Installation Sleeve (Steel)**





# PGP020™ Series

# Lubrication and Oil Recommendations

All parts, with the exception of the outboard bearing, are lubricated by the hydraulic oil in the circuit. Particular attention must be paid to keep the oil in the system clean. Whenever there is a pump or motor failure and there is reason to suspect that metal particles may be in the system, the oil must be drained, the entire system flushed clean and any filter screens thoroughly cleaned or replaced. New oil should be supplied for the entire system. Oil suitable and recommended for use in circuits involving Commercial Hydraulics' pumps and motors should meet the following specifications:

- Viscosity: 50 SSU minimum @ operating temperature 7500 SSU maximum @ starting temperature
  - 150 to 225 SSU @ 100° F (37.8° C) (generally) 44 to 48 SSU @ 210° F (98.9° C) (generally)

Approximate SSU at						
Oil Grade	210° F (98.9° C)					
SAE 10	150	43				
SAE 20	330	51				

Viscosity Index: 90 minimum Aniline Point: 175 minimum

**Recommended Additives:** Foam Depressant

Rust and Oxidation Inhibitors

- Other Desirable Characteristics: Stability of physical and chemical characteristics.
  - · High demulsibility (low emulsibility) for separation of water, air and contaminants.
  - Resistant to the formation of gums, sludges, acids, tars and varnishes.
  - · High lubricity and film strength.

### **General Recommendations:**

A good-quality, hydraulic oil conforming to the characteristics listed above is essential to the satisfactory performance and long life of any hydraulic system.

Oil should be changed on a regular schedule in accordance with the equipment manufacturer's recommendations, and the system should be periodically flushed.

Oil temperature in reservoir must not exceed 200° F (93.3° C) with a maximum temperature of 180° F (82.2° C) recommended. Higher temperatures will result in rapid oil deterioration.

Reservoir capacity should equal in gallons the pump output in gpm or the total gpm of all pumps where there is more than one in the system.

**Normal Temperatures:** 0° F (-18° C) to 100° F (37.8° C) Ambient

100° F (37.8° C) to 180° F (82.2° C) System

Be sure your oil is suitable for the temperatures you expect to encounter.

### **Cold Weather Operation:**

Oils for use in cold weather should have a viscosity that does not exceed 7500 SSU at the minimum start-up temperature. A pour point of at least 20° F below start-up temperature is recommended. Start-up procedures should allow for a gradual warm-up until the oil reaches a reasonably fluid state.



# **Lubrication/Oil Recommendations**

# **Lubrication and Oil Recommendations**

### The Use of Other Oils:

- Diesel Fuel or Kerosene (Coal Oil): These are sometimes used as dilutants for cold weather operations but are not recommended as they are not sufficiently refined products.
- Fire-Resistant Fluids: Of the several different types, only the inverted emulsion types may be used without switching to a special seal, packing, gasket, hose, etc., compositions. Their use may substantially reduce pump life. Experience indicates that the use of fire-resistant fluids can be disastrous unless certain precautions are followed. DO NOT USE ANY FIRE RESISTANT FLUIDS OR NON-PETROLEUM OILS WITHOUT CONSULTING OUR PRODUCT SUPPORT DEPARTMENT.
- These suggestions are intended as a guide only. OBTAIN YOUR FINAL OIL RECOMMENDATIONS FROM YOUR OIL SUPPLIER.



# **Reccomended Start-up Procedure**

# Recommended Start-up Procedure for New or Rebuilt Pump or Motor

Before installing a new or a rebuilt pump or motor, back out the main relief valve until the spring tension on the adjusting screw is relaxed. This will avoid the possibility of immediate damage to the replacement unit in the event that the relief valve setting had been increased beyond the recommended operating pressure prior to removing the old unit.

Before connecting any lines to the pump or to the motor, fill all ports with clean oil to provide initial lubrication. This is particularly important when the unit is located above the oil reservoir.

After connecting the lines and mounting the replacement unit, operate the pump or the motor for at least two minutes at zero pressure at the lowest possible rpm. During this break-in period, the unit should run free and not develop an excessive amount of heat. If the unit operates properly, the speed and the pressure can then be increased to the normal operating settings.

Reset the main relief valve to its proper setting while the pump is running at the maximum operating engine (motor) speed for the vehicle.

ALWAYS USE AN ACCURATE GAGE WHEN ADJUSTING THE RELIEF VALVE PRESSURE SETTING.



# **Test Procedure Recommended**

Be sure there is an adequate supply of oil for the pump; at least one gallon of oil for each gpm of pump capacity.

If one section of a tandem pump is being tested, make sure all other sections which are not being tested, are adequately supplied with oil. If any of the other sections run dry or if plugs are left in ports, serious and permanent damage will result.

The oil should be a good-quality, hydraulic oil rated at 150 SSU at 100° F with the oil temperature held at 120° F plus or minus 5° F. (Test procedures are described in detail in SAE handbooks; see Hydraulic Power Pump Test Procedure SAE J745c.)

The inlet line must be an adequate size with no more than 5" mercury vacuum adjacent to the pump inlet. As a rule, the inlet line must provide an inlet flow velocity that is not in excess of 8 feet per second.

Hot oil drawn into a cold pump could cause it to seize. Switching the pump on and off in short bursts could help prevent seizure.

Operate the pump at least two minutes at zero pressure and at moderate speed (not over 1500 rpm).

If pump becomes hot to touch, it is binding and could seize. This rarely occurs, but if it does, the pump will have to be disassembled and be rebuilt, taking extra care to remove burrs and to assure freedom from binding.

Gradually increase the pressure on a pump until the desired test pressure has been reached. This should take about five minutes.

Delivery should run close to the rated, catalog performance figures which are averaged from the testing of several pumps. A 5% lower reading may be used as a rated minimum, if new or relatively new parts have been used. When rebuilding the pump, reuse only those parts which appear to be in satisfactory condition. A 10% or 15% lower reading is permitted for the rebuilt pump, depending upon the performance expected from the equipment. Your individual experience is the best guide.

Many repairmen measure the output at the normal operating speed, at zero pressure, then at 1000 psi (or the operating pressure of the equipment), and allow a volume decrease approximating the listing below. The table listing shows the drop off in flow that can be expected at various operating pressures for a pump rebuilt with used parts.

PGP020 pumps are generally tested to 2000 psi.

GPM Delivery at 1800rpm	GPM Drop Off At			
100 psi	1000 psi/70 bar	1500 psi/105 bar	2000 psi/140 bar	2500 psi/175 bar
5 - 14	2 to 3	21/2 - 31/2	3 to 4	31/2 - 41/2
15 - 25	21/2 to 31/2	3 - 4	31/2 to 5	4 - 51/2
26 - 50	3 to 4	4 - 5	4 to 6	41/2 - 61/2

At test speeds other than 1800 rpm, gpm delivery will vary almost proportionately, but the same (drop-off) figures should be used.

Be sure to run the pump in the direction for which it was designed and built. Driving the pump in the wrong direction will build up pressure behind the lip seal, causing damage to the pump and necessitating its replacement.

Since it is rarely feasible to test motors on dynamometers, the practical procedure is to test them as pumps, running complete testing procedures in each direction.

After completing the testing procedures, the pump is ready for installation and immediate duty operation on equipment. It must be reinforced that to prevent seizure, hot oil must not be drawn into a cold pump.



# **Instructions for Change of Rotation**

The PGP020 series pump can be assembled for clockwise (CW), counterclockwise (CCW), or bi-rotational operation. The direction of rotation is determined by looking at the pump with the drive shaft facing you and the idler gear down. If the pump has unequal porting and the larger port is on the left side, then the pump is set up for CW operation. If the larger port is on the right side of the pump, then it is set up for CCW operation. Bi-rotational pumps that can be run in either direction, will have equal size ports.

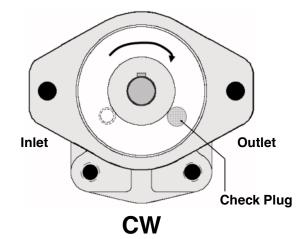
### **DISASSEMBLY**

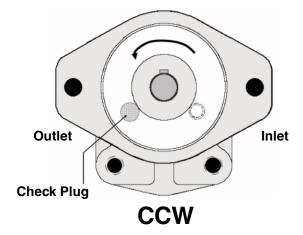
- 1 If the unit has a keyed shaft, remove the key.
- 2) Clamp the unit in a vise on the outside diameter of the mounting flange with the drive shaft down.
- 3) Remove the cap screws on single units or hex nuts and studs on multiple units.
- 4) Remove the port (rear) end cover.
- 5) Remove the gear housing and the gear set. Keep the gears together because they are a matched set.

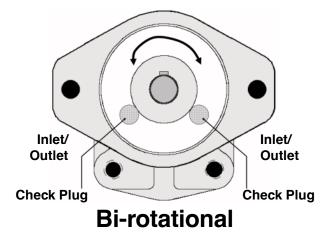
**For multiple units:** Remove the bearing carrier and the next gear housing and gear set until all that remains is the shaft end cover.

**Note:** Care should be taken to avoid losing the small, rubber pocket seals fitted in the thrust plate pocket seal grooves.

- 6) Lift the thrust plate off of the shaft end cover. Do not lose the pocket seals.
- 7) Remove the check plug in the shaft end cover with a screwdriver and then install it in the opposite drain hole. Screw in tightly and stake the check plug with a punch at both edges of the screwdriver slot. For a single-rotation pump, the check plug is always located on the high pressure (outlet) side of the pump. If the shaft end cover has two check plugs, the pump is already set-up for double rotation.









# **Instructions for Change of Rotation**

## **ASSEMBLY**

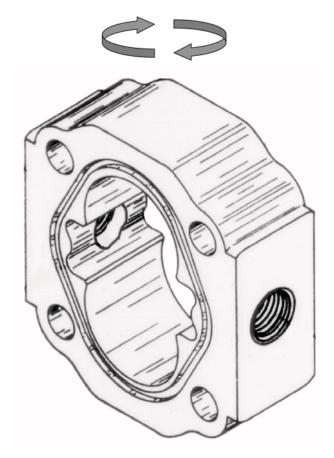
- Before assembling the unit, stone off the machined surfaces. This will remove any nicks or burrs that may have resulted from the disassembly.
- 2) Air blast all parts and wipe them with a clean, lint-free cloth before starting the assembly.

**Note:** PGP020 series thrust plates are designed for bi-rotational operation and do not have to be rotated.

- Place one thrust plate with pocket seals over the shaft end cover bearings. Be sure the pocket seals are properly fitted in the thrust plate pocket seal grooves.
- 4) Insert the gear shaft with the shaft installation sleeve into the shaft end cover with a twisting motion. Insert the idler gear.
- 5) Rotate the gear housing 180° and carefully slide over the gear set. Make sure both section seals stay in the seal grooves during assembly. Keep the drive gear and idler gear in the same gear bore as previously marked.
- 6) For multiple units: Place the thrust plates with pocket seals over the bearings on both sides of the bearing carrier. Be sure the pocket seals are properly fitted in the thrust plate pocket seal grooves.
- 7) Rotate the bearing carrier 180° and install over the gear set and gear housing.

**Note:** If the bearing carrier has an L-shaped porting configuration, it cannot be used. A new bearing carrier will have to be machined with the proper configuration.

- 8) Insert the gears into the bearing carrier.
- Rotate the gear housing 180° and carefully slide over the gear set. Make sure both section seals stay in the seal grooves during assembly.
- 10) Place the port end cover with the thrust plate over the gear set. If the port end cover is ported, it must be inverted.
- 11) Insert the cap screws or the studs into the unit and torque in a cross-corner pattern to 2400 in. lbs (200 ft. lbs).



**Gear Housing** 







# PARKER-HANNIFIN CORPORATION OFFER OF SALE

- 1. <u>Definitions</u>. As used herein, the following terms have the meanings indicated.
- "Buyer" means any customer receiving a Quote for Products.
- "Buyer's Property" means any tools, patterns, plans, drawings, designs, specifications materials, equipment, or information furnished by Buyer, or which are or become Buyer's property.
- "Confidential Information" means any technical, commercial, or other proprietary information of Seller, including, without limitation, pricing, technical drawings or prints and/or part lists, which has been or will be disclosed, delivered, or made available, whether directly or indirectly, to Buyer.
- "Goods" means any tangible part, system or component to be supplied by Seller.
- "Intellectual Property Rights" means any patents, trademarks, copyrights, trade dress, trade secrets or similar rights.
- "Products" means the Goods, Services and/or Software as described in a Quote.
- "Quote" means the offer or proposal made by Seller to Buyer for the supply of Products.
- "Seller" means Parker-Hannifin Corporation, including all divisions, subsidiaries and businesses selling Products under these Terms.
- "Seller's IP" means patents, trademarks, copyrights, or other intellectual property rights relating to the Products, including without limitation, names, designs, images, drawings, models, software, templates, information, any improvements or creations or other intellectual property developed prior to or during the relationship contemplated herein.
- "Services" means any services to be provided by Seller.
- "Software" means any software related to the Goods, whether embedded or separately downloaded.
- "Special Tooling" means equipment acquired by Seller or otherwise owned by Seller necessary to manufacture Goods, including but not limited to tools, jigs, and fixtures.
- "Terms" means the terms and conditions of this Offer of Sale.
- 2. Terms. All sales of Products by Seller will be governed by, and are expressly conditioned upon Buyer's assent to, these Terms. These Terms are incorporated into any Quote provided by Seller to Buyer. Buyer's order for any Products whether communicated to Seller verbally, in writing, by electronic data interface or other electronic commerce, shall constitute acceptance of these Terms. Seller objects to any contrary or additional terms or conditions of Buyer. Reference in Seller's order acknowledgement to Buyer's purchase order or purchase order number shall in no way constitute an acceptance of any of Buyer's terms or conditions of purchase. Any Quote made by Seller to Buyer shall be considered a firm and definite offer and shall not be deemed to be otherwise despite any language on the face of the Quote. Seller reserves all rights to accept or reject any purported acceptance by Buyer to Seller's Quote if such purported acceptance attempts to vary the terms of the Quote. If Seller ships Products after Buyer issues an acceptance to the Quote, any additional or different terms proposed by Buyer will not become part of the parties' business relationship unless agreed to in a writing that is signed by an authorized representative of Seller, excluding email correspondence. If the transaction proceeds without such agreement on the part of Seller, the business relationship will be governed solely by these Terms and the specific terms in Seller's Quote.
- 3. Price: Payment. The Products set forth in the Quote are offered for sale at the prices indicated in the Quote. Unless otherwise specifically stated in the Quote, prices are valid for thirty (30) days and do not include any sales, use, or other taxes or duties. Seller reserves the right to modify prices for any reason and at any time by giving ten (10) days prior written notice. Unless otherwise specified by Seller, all prices are F.C.A. Seller's facility (INCOTERMS 2020). All sales are contingent upon credit approval and full payment for all purchases is due thirty (30) days from the date of invoice (or such date as may be specified in the Quote). Under any circumstances, Buyer may not withhold or suspend payment of any amounts due and payable as a deduction, set-off or recoupment of any amount, claim or dispute with Seller. Unpaid invoices beyond the specified payment date incur interest at the rate of 1.5% per month or the maximum allowable rate under applicable law. Seller reserves the right to require advance payment or provision of securities for first and subsequent deliveries if there is any doubt, in Seller's sole determination, regarding the Buyer's creditworthiness or for other business reasons. If the requested advance payment or securities are not provided to Seller's satisfaction, Seller reserves the right to suspend performance or reject the purchase order, in whole or in part, without prejudice to Seller's other rights or remedies, including the right to full compensation. Seller may revoke or shorten any payment periods previously granted in Seller's sole determination. The rights and remedies herein reserved to Seller are cumulative and in

- addition to any other or further rights and remedies available at law or in equity. No waiver by Seller of any breach by Buyer of any provision of these terms will constitute a waiver by Seller of any other breach of such provision.
- 4. Shipment; Delivery; Title and Risk of Loss. All delivery dates are approximate, and Seller is not responsible for damages or additional costs resulting from any delay. All deliveries are subject to our ability to procure materials from our suppliers. Regardless of the manner of shipment, delivery occurs and title and risk of loss or damage pass to Buyer, upon placement of the Products with the carrier at Seller's facility. Unless otherwise agreed prior to shipment and for domestic delivery locations only, Seller will select and arrange, at Buyer's sole expense, the carrier and means of delivery. When Seller selects and arranges the carrier and means of delivery, freight and insurance costs for shipment to the designated delivery location will be prepaid by Seller and added as a separate line item to the invoice. Buyer shall be responsible for any additional shipping charges incurred by Seller due to Buyer's acts or omissions. Buyer shall not return or repackage any Products without the prior written authorization from Seller, and any return shall be at the sole cost and expense of Buyer.
- 5. Warranty. The warranty for the Products is as follows:
- (i) Goods are warranted against defects in material or workmanship for a period of twelve (12) months from the date of delivery or 2,000 hours of use. whichever occurs first; (ii) Services shall be performed in accordance with generally accepted practices and using the degree of care and skill that is ordinarily exercised and customary in the field to which the Services pertain and are warranted for a period of six (6) months from the date of completion of the Services; and (iii) Software is only warranted to perform in accordance with applicable specifications provided by Seller to Buyer for ninety (90) days from the date of delivery or, when downloaded by a Buyer or end-user, from the date of the initial download. All prices are based upon the exclusive limited warranty stated above, and upon the following disclaimer: EXEMPTION CONDITIONS, CLAUSE: DISCLAIMER OF WARRANTY, REPRESENTATIONS: THIS WARRANTY IS THE SOLE AND ENTIRE WARRANTY, CONDITION, AND REPRESENTATION, PERTAINING TO PRODUCTS. SELLER DISCLAIMS ALL OTHER WARRANTIES, AND REPRESENTATIONS, WHETHER STATUTORY, CONDITIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE RELATING TO DESIGN, NONINFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE. SELLER DOES NOT WARRANT THAT THE SOFTWARE IS ERROR-FREE OR FAULT-TOLERANT, OR THAT BUYER'S USE THEREOF WILL BE SECURE OR UNINTERRUPTED. UNLESS OTHERWISE AUTHORIZED IN WRITING BY SELLER, THE SOFTWARE SHALL NOT BE USED IN CONNECTION WITH HAZARDOUS OR HIGH-RISK ACTIVITIES OR ENVIRONMENTS. EXCEPT AS EXPRESSLY STATED HEREIN, ALL PRODUCTS ARE PROVIDED "AS
- **6.** <u>Claims</u>; <u>Commencement of Actions</u>. Buyer shall promptly inspect all Products upon receipt. No claims for shortages will be allowed unless reported to Seller within ten (10) days of delivery. Buyer shall notify Seller of any alleged breach of warranty within thirty (30) days after the date the nonconformance is or should have been discovered by Buyer. Any claim or action against Seller based upon breach of contract or any other theory, including tort, negligence, or otherwise must be commenced within twelve (12) months from the date of the alleged breach or other alleged event, without regard to the date of discovery.
- 7. <u>LIMITATION OF LIABILITY</u>. IN THE EVENT OF A BREACH OF WARRANTY, SELLER WILL, AT ITS OPTION, REPAIR OR REPLACE THE NON-CONFORMING PRODUCTS, RE-PERFORM THE SERVICES, OR REFUND THE PURCHASE PRICE PAID WITHIN A REASONABLE PERIOD OF TIME. IN NO EVENT IS SELLER LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING ANY LOSS OF REVENUE OR PROFITS, WHETHER BASED IN CONTRACT, TORT OR OTHER LEGAL THEORY. IN NO EVENT SHALL SELLER'S LIABILITY UNDER ANY CLAIM MADE BY BUYER EXCEED THE PURCHASE PRICE PAID FOR THE PRODUCTS.
- 8. Confidential Information. Buyer acknowledges and agrees that Confidential Information has been and will be received in confidence and will remain the property of Seller. Buyer further agrees that it will not use Seller's Confidential Information for any purpose other than for the benefit of Seller and shall return all such Confidential Information to Seller within thirty (30) days upon request.
- **9.** <u>Loss to Buyer's Property</u>. Buyer's Property will be considered obsolete and may be destroyed by Seller after two (2) consecutive years have elapsed without Buyer ordering the Products manufactured using Buyer's Property.

Property while it is in Seller's possession or control.

- 10. Special Tooling. Seller may impose a tooling charge for any Special Tooling. Special Tooling shall be and remain Seller's property. In no event will Buyer acquire any interest in the Special Tooling, even if such Special Tooling has been specially converted or adapted for manufacture of Goods for Buyer and notwithstanding any charges paid by Buyer. Unless otherwise agreed, Seller has the right to alter, discard or otherwise dispose of any Special Tooling or other property owned by Seller in its sole determination at any time.
- 11. Security Interest. To secure payment of all sums due from Buyer, Seller retains a security interest in all Products delivered to Buyer and, Buyer's acceptance of these Terms is deemed to be a Security Agreement under the Uniform Commercial Code. Buyer authorizes Seller as its attorney to execute and file on Buyer's behalf all documents Seller deems necessary to perfect Seller's security interest.
- 12. User Responsibility. Buyer, through its own analysis and testing, is solely responsible for making the final selection of the Products and assuring that all performance, endurance, maintenance, safety and warning requirements of the application of the Products are met. Buver must analyze all aspects of the application and follow applicable industry standards, specifications, and any technical information provided with the Quote or the Products, such as Seller's instructions, guides and specifications. If Seller provides options of or for Products based upon data or specifications provided by Buyer, Buyer is responsible for determining that such data and specifications are suitable and sufficient for all applications and reasonably foreseeable uses of the Products. In the event Buyer is not the end-user of the Products, Buyer will ensure such end-user complies with this paragraph.
- 13. Use of Products, Indemnity by Buyer. Buyer shall comply with all instructions, guides and specifications provided by Seller with the Quote or the Products. If Buyer uses or resells the Products in any way prohibited by Seller's instructions, guides or specifications, or Buyer otherwise fails to comply with Seller's instructions, guides and specifications, Buyer acknowledges that any such use, resale, or non-compliance is at Buyer's sole risk. Further, Buyer shall indemnify, defend, and hold Seller harmless from any losses, claims, liabilities, damages, lawsuits, judgments and costs (including attorney fees and defense costs), whether for personal injury, property damage, intellectual property infringement or any other claim, arising out of or in connection with: (a) improper selection, design, specification, application, or any misuse of Products; (b) any act or omission, negligent or otherwise, of Buyer; (c) Seller's use of Buyer's Property; (d) damage to the Products from an external cause, repair or attempted repair by anyone other than Seller, failure to follow instructions, guides and specifications provided by Seller, use with goods not provided by Seller, or opening, modifying, deconstructing, tampering with or repackaging the Products; or (e) Buyer's failure to comply with these Terms, including any legal or administrative proceedings, collection efforts, or other actions arising from or relating to such failure to comply. Seller shall not indemnify Buyer under any circumstance except as otherwise provided in these Terms.
- 14. Cancellations and Changes. Buyer may not cancel or modify, including but not limited to movement of delivery dates for the Products, any order for any reason except with Seller's written consent and upon terms that will indemnify, defend and hold Seller harmless against all direct, incidental and consequential loss or damage and any additional expense. Seller, at any time, may change features, specifications, designs and availability of Products.
- 15. Assignment. Buyer may not assign its rights or obligations without the prior written consent of Seller.
- 16. Force Majeure. Seller is not liable for delay or failure to perform any of its obligations by reason of any events or circumstances beyond its reasonable control. Such circumstances include without limitation: accidents, labor disputes or stoppages, government acts or orders, acts of nature, pandemics, epidemics, other widespread illness, or public health emergency, cyber related disruptions, cyber-attacks, ransomware sabotage, delays or failures in delivery from carriers or suppliers, shortages of materials, sudden increases in the price of raw material or components, shutdowns or slowdowns affecting the supply of raw materials or components, or the transportation thereof, oil shortages or oil price increases, energy crisis, energy or fuel interruption, war (whether declared or not) or the serious threat of same, riots, rebellions, acts of terrorism, embargoes, fire or any reason whether similar to the foregoing or otherwise. Seller will resume performance as soon as practicable after the event of force majeure has been removed. All delivery dates affected by an event of force majeure shall be tolled for the duration of such event of force maieure and rescheduled for mutually agreed dates as soon as practicable after the event of force majeure ceases to exist. The right to allocate capacity is in the Seller's sole discretion. An event of force majeure shall not include

- Also, Seller shall not be responsible for any loss or damage to Buyer's financial distress, insolvency, bankruptcy, or other similar conditions affecting one of the parties, affiliates and/or subcontractors. An event of force majeure in the meaning of these Terms means any circumstances beyond Seller's control that permanently or temporarily hinders performance, even where that circumstance was already foreseen. Buyer shall not be entitled to cancel any orders following its claim of an event of force majeure.
  - 17. Waiver and Severability. Failure to enforce any provision of these Terms will not invalidate that provision; nor will any such failure prejudice either party's right to enforce that provision in the future. Invalidation of any provision of these Terms shall not invalidate any other provision herein and, the remaining provisions will remain in full force and effect.
  - 18. Duration. Unless otherwise stated in the Quote, any agreement governed by or arising from these Terms shall: (a) be for an initial duration of one (1) year: and (b) shall automatically renew for successive one-year terms unless terminated by Buyer with at least 180-days written notice to Seller or if Seller terminates the agreement pursuant to Section 19 of these Terms.
  - 19. Termination. Seller may, without liability to Buyer, terminate any agreement governed by or arising from these Terms for any reason and at any time by giving Buyer thirty (30) days prior written notice. Seller may immediately terminate, in writing, if Buyer: (a) breaches any provision of these Terms, (b) becomes or is deemed insolvent, (c) appoints or has appointed a trustee, receiver or custodian for all or any part of Buyer's property,(d) files a petition for relief in bankruptcy on its own behalf, or one is filed against Buyer by a third party, (e) makes an assignment for the benefit of creditors; or (f) dissolves its business or liquidates all or a majority of its assets.
  - 20. Ownership of Rights. Buyer agrees that (a) Seller (and/or its affiliates) owns or is the valid licensee of Seller's IP and (b) the furnishing of information, related documents or other materials by Seller to Buyer does not grant or transfer any ownership interest or license in or to Seller's IP to Buyer, unless expressly agreed in writing. Without limiting the foregoing, Seller retains ownership of all Software supplied to Buyer. In no event shall Buyer obtain any greater right in and to the Software than a right in a license limited to the use thereof and subject to compliance with any other terms provided with the Software. Buyer further agrees that it will not, directly or through intermediaries, reverse engineer, decompile, or disassemble any Software (including firmware) comprising or contained within a Product, except and only to the extent that such activity may be expressly permitted, either by applicable law or, in the case of open source software, the applicable open source license.
  - 21. Indemnity for Infringement of Intellectual Property Rights. Seller is not liable for infringement of any Intellectual Property Rights except as provided in this Section. Seller will defend at its expense and will pay the cost of any settlement or damages awarded in an action brought against Buyer based on a third-party claim that one or more of the Products infringes the Intellectual Property Rights of a third party in the country of delivery of the Products by Seller to Buyer. Seller's obligation to defend and indemnify Buyer is contingent on Buyer notifying Seller within ten (10) days after Buyer becomes aware of any such claim, and Seller having sole control over the defense of the claim including all negotiations for settlement or compromise. If one or more Products is subject to such a claim, Seller may, at its sole expense and option, procure for Buyer the right to continue using the Products, replace or modify the Products to render them non-infringing, or offer to accept return of the Products and refund the purchase price less a reasonable allowance for depreciation. Seller has no obligation or liability for any claim of infringement: (i) arising from information provided by Buyer (including Seller's use of Buyer's Property); or (ii) directed to any Products for which the designs are specified in whole or part by Buyer; or (iii) resulting from the modification, combination or use in a system of any Products. The foregoing provisions of this Section constitute Seller's sole and exclusive liability and Buyer's sole and exclusive remedy for claims of infringement of Intellectual Property Rights.
  - 22. Governing Law. These Terms, the terms of any Quote, and the sale and delivery of all Products are deemed to have taken place in, and shall be governed and construed in accordance with, the laws of the State of Ohio, as applicable to contracts executed and wholly performed therein and without regard to conflicts of laws principles. Buyer irrevocably agrees and consents to the exclusive jurisdiction and venue of the courts of Cuyahoga County, Ohio with respect to any dispute, controversy or claim arising out of or relating to the sale and delivery of the Products.
  - 23. Entire Agreement. These Terms, along with the terms set forth in the Quote, forms the entire agreement between the Buyer and Seller and constitutes the final, complete and exclusive expression of the terms of sale and purchase. In the event of a conflict between any term set forth in the Quote and these Terms, the terms set forth in the Quote shall prevail. All prior or contemporaneous written or oral agreements or negotiations with

respect to the subject matter shall have no effect. No modification to these Terms will be binding on Seller unless agreed to in a writing that is signed by an authorized representative of Seller, excluding email correspondence, 'clickwrap' or other purported electronic assent to different or additional terms. Sections 2-25 of these Terms shall survive termination or cancellation of any agreement governed by or arising from these Terms.

- 24. No 'Wrap' Agreements/No Authority to Bind. Seller's clicking any buttons or any similar action, such as clicking "I Agree" or "Confirm," to utilize Buyer's software or webpage for the placement of orders, is NOT an agreement to Buyer's Terms and Conditions. NO EMPLOYEE, AGENT OR REPRESENTATIVE OF SELLER HAS THE AUTHORITY TO BIND SELLER BY THE ACT OF CLICKING ANY BUTTON OR SIMILAR ACTION ON BUYER'S WEBSITE OR PORTAL.
- 25. Compliance with Laws. Buyer agrees to comply with all applicable laws, regulations, and industry and professional standards, including those of the United States of America, and the country or countries in which Buyer may operate, including without limitation the U.S. Foreign Corrupt Practices Act ("FCPA"), the U.S. Anti-Kickback Act ("Anti-Kickback Act"), U.S. and E.U. export control and sanctions laws ("Export Laws"), the U.S. Food Drug and Cosmetic Act ("FDCA"), and the rules and regulations promulgated by the U.S. Food and Drug Administration ("FDA"), each as currently amended. Buyer agrees to indemnify, defend, and hold harmless Seller from the consequences of any violation of such laws, regulations and standards by Buyer, its employees or agents. Buyer represents that it is familiar with all applicable provisions of the FCPA, the Anti-Kickback Act, Export Laws, the FDCA and the FDA and certifies that Buver will adhere to the requirements thereof and not take any action that would make Seller violate such requirements. Buyer represents and agrees that Buyer will not make any payment or give anything of value, directly or indirectly, to any governmental official, foreign political party or official thereof, candidate for foreign political office, or commercial entity or person, for any improper purpose, including the purpose of influencing such person to purchase Products or otherwise benefit the business of Seller. Buyer further represents and agrees that it will not receive, use, service, transfer or ship any Products from Seller in a manner or for a purpose that violates Export Laws or would cause Seller to be in violation of Export Laws. Buyer agrees to promptly and reliably provide Seller all requested information or documents, including end-user statements and other written assurances, concerning Buyer's ongoing compliance with Export Law.



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# **About Parker Hannifin Corporation**

Parker Hannifin is a leading global motion-control company dedicated to delivering premier customer service. A Fortune 500 corporation listed on the New York Stock Exchange (PH), our components and systems comprise over 1,400 product lines that control motion in some 1,000 industrial and aerospace markets. Parker is the only manufacturer to offer its customers a choice of hydraulic, pneumatic, and electromechanical motion-control solutions. Our Company has the largest distribution network in its field, with over 7,500 distributors serving more than 350,000 customers worldwide.

### The Aerospace Group

is a leader in the development, design, manufacture and servicing of control systems and components for aerospace and related high-technology markets, while achieving growth through premier customer service.



### **The Fluid Connectors**

**Group** designs, manufactures and markets rigid and flexible connectors, and associated products used in pneumatic and fluid systems.



### The Hydraulics Group

designs, produces and markets a full spectrum of hydraulic compnents and systems to builders and users of industrial and mobile machinery and equipment.



### The Automation Group

is a leading supplier of pneu-matic and electromechanical components and systems to automation customers worldwide.



# **Parker Hannifin Corporation**

### **Parker's Charter**

To be a leading worldwide manufacturer of components and systems for the builders and users of durable goods. More specifically, we will design, market and manufacture products controlling motion, flow and pressure. We will achieve profitable growth through premier customer service.

### **Product Information**

North American customers seeking product information, the location of a nearby distributor, or repair services will receive prompt attention by calling the Parker Product Information Center at our toll-free number: 1-800-C-PARKER (1-800-272-7537). In the UK, a similar service is available by calling 0500-103-203.



# The Climate & Industrial Controls Group

designs, manufactures and markets system-control and fluid-handling components and systems to refrigeration, air-conditioning and industrial customers worldwide.



The Seal Group designs, manufactures and distributes industrial and commercial sealing devices and related products by providing superior quality and total customer satisfaction.



# **The Filtration Group**

designs, manufactures and markets quality filtration and clarification products, providing customers with the best value, quality, technical support, and global availability.



### The Instrumentation

**Group** is a global leader in the design, manufacture and distribution of high-quality critical flow components for worldwide processinstrumentation, ultra-high-purity, medical and analytical applications.





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Service Manual HY09-SM020/US 2.5M, 07/06, T&M